Eskom	Supplier Quality Management: List of Tender Returnables Documents	Unique Identifier	240-12248652
		Revision	7
		Effective Date	2022/01/26
		Specification	240-105658000

Category 2 : Quality Requirements	Deliverables to be evaluated indicator = 1	

SECTION A : Quality Management System Requirements ISO 9001

SECTION A : Quality Management System Requirements ISO 9001

(Option 2) **Objective evidence of documented QMS that is not certified but complies with ISO 9001**

	Apply =1
A.1 QMS Manual or a document that defines and describes the QMS and its scope	1
A.2 Quality Policy Approved by top management.	1
A.3 Quality Objectives Approved by top management.	1
A.4 Control of documented information (i.e. document and record control) Clause 7.5 of ISO 9001:2015	1
A.5 Documented information for Control of nonconforming outputs Clause 8.7 of ISO 9001:2015	1
A.6 Documented information for Nonconformity and Corrective action Clause 10.2 of ISO 9001:2015	1
A.7 Documented information for Internal audit Clause 9.2 of ISO 9001:2015	1
Section A Score Option 2	**7**

SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)

	Apply =1
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)	1
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)	1
Section B Score	**2**

SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698).

Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)

	Apply (Yes=1)
NB! Use 240-109253698 to Draft Contract/Project Quality Plan to demonstrate the systems that are in place to meet the requirements stated for the activities of the Scope of Work on 559-489505716	1
Section C Score	**1**

SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302)

QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)

	Apply = 1
Use 240109253302nto draft/an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) reflect the records to be generated as evidence that the activities of the Scope of Work on 555-489505716	1
Section D Score	**1**

SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000)

Customer specific requirements & other standards and required can be listed and evaluated here

	Apply (Yes=1)
E.1 Form A is completed and signed.	1
E.2 The supplier shall provide evidence that all delivered equipment has been tested and passed. Each item must be traceable through its serial number. Batch testing is permitted, provided that the serial number of each delivered item can be clearly linked to the tested batch.	1
Section E Score	**2**

NAME OF ESKOM REPPRESENTATIVE	Khanya Vilakazi
DATE ISSUED	16-Apr-26
PROJECT: TENDER TITLE	Design, Supply, Delivery, Installation, Commissioning, Maintenance, Support and Training of an Operational Technology (OT) Security Information and Event Management (SIEM) Solution for a period of five (5) years
SIGNATURE	